

This statement (prepared in accordance with the requirements specified in Annex A to the DGR No 3484 of 07 November 2006) aims to be an information document aimed at patients and all stakeholders in relation to the activity of laboratory, whether privately or institutionally accredited, provided by Bialalisi Veneto, at the offices of:

- Quarto d'Altino** – Via Volpato 2/4 - Laboratory and private and agreed drawing point
- Venice** - San Marco 5369/A - private and agreed drawing point
- Venice** - Santa Croce (Piazzale Roma), 505 - private and agreed drawing point
- Mestre (Ve)** - Via Guido Carrer 232 - private and agreed drawing point
- Rovigo** - Viale della Pace, 81/A- private drawing point
- Giacciano con Baruchella** – Via Orlando Scavazza, 1769/C - private drawing point
- Porto Viro** – inside the structure “Poliambulatorio San Giusto S.r.l.” in Via Giuseppe Mazzini, 48 - private drawing point
- Porto Tolle** - inside the structure “Centro Medico Delta S.r.l.” in Via Matteotti, 238 - private drawing point
- Bovolone**- inside the structure “Centro Retrain S.r.l.” in Via San Pietro, 53 - private drawing point
- Occhiobello** – inside the structure “Studio Medico Airone S.r.l.” in Via R. Moretto, 16/b – private drawing point
- Mestre (Ve)** - inside the structure “Istituto Piave S.r.l.” in Via Piave, 23 –private drawing point
- Chioggia (VE)** - inside the structure “Clodia Medica S.r.l.” in Via S. Spirito, 28– private drawing point
- Martellago (VE)** - inside the structure “EUROMEDICA 2000 S.r.l. Poliambulatorio Tiepolo” in Via Veneto, 3-3/A-3/C – private drawing point
- Venezia** - inside the structure “S. Marina Health And Beauty S.r.l.” in Sestiere Castello, 6084, Campo S. Marina – private drawing point
- Zelarino (VE)** - inside the structure “Physioclinic S.r.l.” in Via E. Scaramuzza, 19 – private drawing point
- Verona (VR)** - inside the structure “Casa del sorriso” in Via Bramante, 15 Verona (VR) – private drawing point
- Zevio (VR)** - inside the structure “Centro di Servizi per Studi Medici Città di Zevio di Bertucco Morena e C. s.a.s.” in Via Chiarenzi, 20 Zevio (VR) –private drawing point
- San Giovanni Lupatoto (VR)** - inside the structure “Salute & Territorio Società Cooperativa A.R.L.” in Piazza Zinelli, 3 San Giovanni Lupatoto (VR) –private drawing point
- Isola della Scala (VR)** - inside the structure “Punto Salute s.r.l.” in Via Roma, 1 Isola della Scala (VR) – private drawing point
- Adria (RO)** - inside the structure “Centro Medico Delta s.r.l.” in Via Bortolo Lupati, 12 Adria (RO) –private drawing point
- Verona** - inside the structure “Arena s.r.l – S.t.p.” in Viale del Commercio, 10 Verona (VR) –private drawing point
- Verona** - inside the structure “Poliambulatori Santa Sofia s.r.l.” in Via Curiel, 21A Verona (VR) –private drawing point
- Portogruaro (VE)** - inside the structure “Poliambulatorio Le Torri s.r.l.” in Piazza Marinetti, 2 Portogruaro (VE) – private drawing point
- San Martino Buon Albergo (VR)** - inside the structure “Poliambulatorio Lucopilla s.r.l.” in via Archimede, 10 San Martino Buon Albergo (VR) – private drawing point
- Padova (PD)** - inside the structure “Poliambulatorio Sacra Famiglia” in Via Torino, 1/A Padova (PD) – private drawing point
- Noventa Vicentina (VI)** - inside the structure “Centro medico chirurgico implantologico del Veneto S.r.l.” in Via Masotto, 4 Noventa Vicentina (VI) – private drawing point

**Booking Policies**

The sampling and the collection of biological samples are carried out without an appointment, in some structures there are some days in which samplings can be made only by appointment.

It can be pre-ordered:

- By phoning,
- Face to face at reception.

You can take the sample in the following days and times:

<b>Address of drawing point</b>	<b>Time drawing</b>	<b>Telefon number for reservation</b>
Via Volpato, 2/4 - Quarto d'Altino (VE)	from Monday to Saturday: 07.30-09.30	Free access
Via Carrer, 232 – Mestre (VE)	from Monday to Saturday: 07.30-09.00 also by appointment	041/5314071
San Marco, 5369/a - Venezia	from Monday to Saturday: 07.30-9.45 also by appointment	041/5228173
Santa Croce, 505 - Venezia	from Monday to Friday: 07.30-09.00 also by appointment	041/5287278
Viale della Pace, 81/A - Rovigo	from Monday to Saturday: 07.30-9.45	Free access
Via Orlando Scavazza, 1769/C - Giacciano con Baruchella (RO)	from Monday to Friday: 07.30-09.30	Free access
Via Giuseppe Mazzini, 48 - Porto Viro (RO)	from Monday to Friday: 8.00-9.00	Free access
Via Matteotti, 238 - Porto Tolle (RO)	from Monday to Friday: 07.30-09.00	Free access
Via San Pietro, 53 – Bovolone (VR)	from Monday to Saturday: 07.30-09.00	Free access
Occhiobello Via R. Moretto, 16/b	dal martedì al sabato: 07.30-09.00	Free access
Via Piave, 23 - Mestre (VE)	from Monday to Saturday: 07.30-09.30	Free access
Via S. Spirito, 28 – Chioggia (VE)	from Monday to Friday: 07.30-09.00, on Thursday only by appointment	Free access
Via Veneto, 3-3/A-3/C – Martellago (VE)	from Monday to Saturday: 8.00-10.00, in particular on Monday and Wednesday in free access	041/5403202
Via E. Scaramuzza, 19 - Zelarino (VE)	from Monday to Friday: 7.00-9.00, also by appointment	041/3033455
Sestiere Castello, 6084 - Campo S. Marina Venezia (VE)	from Monday to Friday: 07.30-09.30, on Saturday only by appointment	041/5233217
Via Enrico De Nicola, 34 - Grezzana (VR)	from Monday to Friday: 07.30-09.30	Free access
Via Bramante, 15 - Verona (VR)	from Monday to Saturday: 7.00-9.00	Free access
Via Chiarenzi, 20 - Zevio (VR)	from Monday to Friday: 7.00-9.00	Free access
Piazza Zinelli, 3 - San Giovanni Lupatoto (VR)	from Monday to Saturday: 7.30-9.00	Free access
Via Roma, 1 Isola della Scala (VR)	from Monday to Saturday: 7.00-9.00	Free access
Via Bortolo Lupati, 12 Adria (RO)	from Monday to Saturday: 7.00-9.00	Free access
Viale del Commercio, 10 Verona (VR)	from Monday to Saturday: 7.00-9.00	Free access
Via Curiel, 21A Verona (VR)	from Monday to Saturday: 7.00-9.00	Free access
Piazza Marinetti, 2 Portogruaro (VE)	from Monday to Saturday: 7.00-9.00	Free access
Via Archimede, 10 San Martino Buon Albergo (VR)	from Monday to Friday: 7.30-9.00	Free access
Via Torino, 1/A Padova (PD)	from Monday to Saturday: 7.30-9.30 also by appointment	049/8360756
Via Masotto, 4 Noventa Vicentina (VI)	from Monday to Saturday: 7.30-10.30 Monday, Wednesday, Saturday only by appointment	0444/760303

Please note that Bialalisi Veneto does not take samples:

- From children under or equal 6 years of age,
- At home.

The patient can view in the vademecum the services that Bialalisi Veneto provides or ask directly to the receptionist.

### Method of acceptance

The patient enters in the drawing point and goes to the reception, where hand over the 'challenging' and the health card to the secretarial staff who carries out the paperwork by issuing to the same:

- the laboratory acceptance sheet with the definition of the tests in agreement and out of agreement with the acceptance number for the sample,
- invoice (where applicable) or withdrawal sheet.

In the case of services to be provided on a private drawing point, the patient shall sign the acceptance form after having checked it.

It's Bialalisi Veneto's policy to give priority to:

- pregnant women,
- lactating women,
- children;
- disabled.

Bialalisi Veneto, finally, does not accept verbal requests of analysis from patients.

### Average waiting times for the execution of the collection (data valid for all sampling points)

The average waiting time for the execution of the levy, since prior to the arrival at the acceptance, is approximately 14 minutes.

The average waiting times in acceptance, for acceptance and invoicing, are from 5 to 10 minutes.

### Withdrawal and payment

Site	Payment methods	Withdrawal schedules	Withdrawal policy
<b>Quarto d'Altino (VE)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 07.30 am-7.00 pm Saturday: 07.30 am-12.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Rovigo</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 8.30 am-12.30 am and 3.00 pm-7.00 pm Saturday: 10.30 am-12.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Venezia San Marco</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 10.30 am-7.00 pm Saturday: 10.30 am-12.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.

Site	Payment methods	Withdrawal schedules	Withdrawal policy
<b>Venezia Piazzale Roma (Santa Croce)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 07.30 am -09.30 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Venezia Mestre</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 09.30 am -5.45 pm Saturday: 07.30 am -12.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Giacciano con Baruchella (RO)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 08.30 am-6.45 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Porto Viro (RO)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 9.30 am-12.30 am and 3.00 pm-5.30 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Porto Tolle (RO)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday, Wednesday and Friday: 9.00-13.00 and 15.00-19.00 Tuesday e Thursday: 7.30 am-1.00 pm and 3.00 pm-7.00 pm Saturday: 7.30 am-1.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Bovolone (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 9.00 am-8.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Occhiobello (RO)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Tuesday and Thursday: 3.00 pm-5.00 pm Wednesday and Friday: 4.00 pm-7.00 pm Saturday: 10.00 am-12.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Mestre – Via Piave</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 7.30 am-7.00 pm Saturday: 7.30 am-10.30 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Chioggia (VE)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 8.00 am-12.00 am and 3.00 pm-6.00pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Martellago (VE)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Saturday: 09.00 am-1.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Campo S. Marina Venezia</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 9.00 am-7.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.

Site	Payment methods	Withdrawal schedules	Withdrawal policy
<b>Zelarino (VE)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 8.30 am-7.30 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Grezzana (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday, Wednesday and Friday: 9.00 am-12.30 am Tuesday and Thursday: 3.00 pm-7.30 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Verona (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Saturday: 9.00 am-11.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Zevio (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 11.00 am-01 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>San Giovanni Lupatoto (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Saturday: 9.00-11.30 a.m.	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Isola della Scala (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 11.00 am-1.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Adria (RO)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 11.00 am-1.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Viale del Commercio, 10 Verona (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 9.00 am-7.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Via Curiel, 21A Verona (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 9.00 am-7.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Portogruaro (VE)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 9.00 am-12.00 am 3.00 pm-7.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>San Martino Buon Albergo (VR)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday 2.00 pm-7.00 pm Tuesday-Friday 9.00 am-1.00 pm and 3.00 pm-7.00 pm	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.

Site	Payment methods	Withdrawal schedules	Withdrawal policy
<b>Padova (PD)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Saturday: 7.30-9.00 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.
<b>Noventa Vicentina (VI)</b>	At the time of acceptance or withdrawal of cash results, cash or credit card.	Monday-Friday: 8.30 am – 7.30 pm Saturday: 8.30 am -12.30 am	On-line: only in case of payment prior to acceptance. Other person other than by the person concerned: only with the delegation and presentation of the document.

**Fees**

Ticket price (or free ticket).

**Average response time**

As a general rule, the average times of the test results are as follows:

- laboratory tests: from 1 to 5 days;
- outsourced cytohistological examinations: from 7 to 15 days;
- outsourced genetic testing: 15 to 21 days, depending on the type of examination;
- urgent laboratory examinations: same day, if possible based on examination.

Anyway, the secretarial staff, during the acceptance, communicates to the patient any special timing.

The reference response time is printed on the documentation provided to the patient.

Date of the update: 18/01/2022